

PRESS-RELEASE

Subject: Un-adjusted payments of CHB Allottees

In June last year (2019), it was observed that an amount of about **Rs. 112 crores was lying in the suspense account in CHB**. In other words, that huge money was deposited by the allottees of CHB but it could not be reflected in their individual account against the particular property. During last one year, the CHB has made extra efforts by checking its old records and requesting copy of challans from the allottees. These efforts not only consumed precious manpower of CHB but also put great inconvenience to allottees. With these efforts, the entries amounting to about **Rs. 110 crores have been reflected in the respective accounts of the allottees**. Efforts are being made to identify the Dwelling Units against which the remaining payments of Rs. 2 cores in suspense account belong so that these entries can be reflected in their individual amount against the particular unit.

The following common mistakes by the allottees while filling the challans to make the payment to CHB are the main reasons for such a huge amount in the Suspense Account and its non-adjustment against the particular dwelling units:

- Using different challan then the prescribed one for the particular payment
- Mentioning wrong information about the dwelling unit number, name of the scheme and allottee name etc
- Not mentioning some of the vital information in the challan

To ensure that above mistake do not occur in future, the Chandigarh Housing Board has recently provided facility of online payment for all kind of dues at its website www.chbonline.in. A good number of allottees/applicants have started making online payments through their Debit Card, Credit Card and online banking. There are no additional charges for making online payment.

However a considerable number of allottees are still making offline payments in cash/cheque/drafts through challans in different branches of HDFC in Chandigarh territory. Such allottees are still making above mistakes which are again resulting in delay in settlement of account and in some cases the difficulties are being faced to credit the payment against correct dwelling unit number. Such mistakes are leading to further complications and delay while issuing No Dues Certificate and transfer letters etc.

To resolve this problem, a new facility for generation of challan for cash/cheque/draft payment has been provided at the website www.chbonline.in. The allottees may generate a challan by visiting website of the CHB and use the challan for making payment in any of the branch of HDFC within the

Chandigarh City. For generation of such challan, the basic data of the allottee will be fetched from the database provided by the CHB to avoid any mistake and early credit of the payment.

In view of above, **manually filled challans will NOT be accepted** by the HDFC Bank while accepting payment for CHB. However to facilitate those allottees that do not have internet facility or facing any difficulty in generation of challan, the following Branches of HDFC bank have been identified to assist in generation of challans:

- HDFC Bank Branch at Sector- 9 D,
- HDFC Bank Branch at Sector- 22 B,
- HDFC Bank Branch at Sector -37 D
- HDFC Bank Branch at Industrial Phase I & II

Hence all the allottees of the Chandigarh Housing Board are requested to make the payment through online mode, as far as possible. However for any reason, if offline payment is made through cash/cheque/draft, then a challan may be generated from the website of the Chandigarh Housing Board to make payment in any branch of the HDFC Bank in Chandigarh.

As already informed, the CHB, to further encourage the online payments, a computerized draw is being held every month to give a reward of Rs. 1000/- each to 10 online payment transactions irrespective of the amount paid. Next draw out of the online payment for the Month of June, 2020 will be held next month i.e. in July 2020.

(Yashpal Garg, IAS)
Chief Executive Officer