

**OFFICE OF THE SECRETARY HEALTH
CHANDIGARH ADMINISTRATION**

No. PA/Secy-Health/2021/233

Dated: 13.09.2021

**NOTE
(Surprise Night Inspection)**

The undersigned, in the last intervening night of 12-13th September 2021, between 11.00 pm to 02.00am, conducted a surprise inspection in various Hospitals of the UT Administration, Chandigarh. The Observations and suggestions are under:

OBSERVATIONS:

i. Civil Hospital at Manimajra (11.20pm to 11.35 pm):

- Dr. Mohd Ashraf was the EMO (Emergency Medical Officer) and was on the round in the wards.
- Dr. Shweta was the LMO (Labor Medical Officer) and she informed that a short while ago there was one birth of healthy baby and two more were expected during the night.
- Though the security guards were bearing the face- masks but most of the medical staff was without face-masks.

ii. ESI Hospital at Ramdarbar (11.50pm to 12.15am):

- Dr. Akanksha was the EMO and sleeping in the adjacent room. When the undersigned disclosed his identity, she was called by the staff in Emergency.
- Dr. Dhiraj Badiyal was the IMO (Insurance Medical Officer) and taking round in the ward.
- The X-Ray Machine was not functional for last few days and one patient in emergency had been asked to get the X-Ray done from GMCH.
- Plaster was coming out from the ceiling on one of the bed in Emergency and the patient was shifted to other bed.
- The Security Guards (more than two dozen in number) had been provided by one Out Sourcing Agency M/s Bombay Intelligence Security Agencies(BIS). The Security Guards informed that they had not been paid their salaries since February 2021.

iii. GMCH (12.20am to 12.55):

- Birender Singh was Supervisor of the Security Guards and was quite busy in surfing on his mobile phone. He seemed to be least bothered about persons coming in and going out of the Emergency.
- Dr. Monika was the EMO and was not available in the Emergency. She was busy in surfing on her mobile in other nearby room.
- Shri Om Prakash, Attendant was in the Emergency with five-six persons including one police personnel. None of them was bearing face-masks and busy in gossiping/cracking jokes. After standing in front of them for about a minute, I asked Shri Om Prakash whether he was the EMO to which replied that the Doctor had gone somewhere and thereafter again got busy in the gossiping without asking about purpose of my visit. Then the undersigned disclosed his identity and asked him to call the EMO. I

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followed him to the nearby room where the EMO was surfing on her phone. She came to Emergency and informed that she had left just two minutes before but it might be incorrect because of the atmosphere there. Meanwhile most the persons left hurriedly to their assigned places. Since by the time a badly injured person arrived, the undersigned left the place after having a word with the attendant of the injured person and the EMO got busy in attending him.

- There after the undersigned visited the Oxygen Plant in the rear side of the GMCH. Plant Supervisor/Operators/Helper (total five persons) were sleeping inside and got up on knocking at the half-open rolling shutter. These officials were found to be quite active and take me around the PSA Plant, Liquid Oxygen Tank and cylinder manifold.
- Just in front of the Oxygen Plant, two cars were parked with its gates wide open and five-six persons were consuming liquor. These persons were also noticed at the time of arrival at the Oxygen Plant and suddenly they started having loud arguments in abusive language. When the undersigned asked about their admitted patient in the GMCH, they informed that they had come there just to eat food. I asked them to leave the sacred place of the hospital after removing the litter thrown by them to the nearby dust bin. Initially they were not in the mood to leave but when my Driver started dialing 100 number they agreed to move away. They seemed to be frequented with the place and the Registration number of their Cars are- [Swift: CH01 AN 7904, another Suzuki Car: CH01BU1731).

iv. **Civil Hospital at Sector-45 (01.00am to 01.10am):**

- Dr. Gurpreet Singh was the EMO. At the time of entry of the undersigned in the Hospital, he was attending a patient for pain in abdomen. Though he came for duty at 08.00 pm but was yet to take a round in the ward on the plea of being busy with the visiting new patients.
- Dr. Alka was the LMO and available in the maternity ward.

v. **Civil Hospital at Sector-22 (01.15 am to 01.30 am):**

- Dr. Kriti was the EMO and was inside the room. One patient was waiting outside for some time which was attended when she came out.
- When the undersigned asked her that she should have been available for the patient waiting outside, she informed that whenever she get information about patient, she came out from the room.
- There was only one patient in the ward and the EMO took the last round at about 09.00pm.

vi. **GMSH-16 (01.35am to 01.45 am)**


- Dr. Satyam was the EMO and was busy with his team to attend a seriously injured patient. After waiting there for some time and considering that it would not be appropriate to disturb the EMO who was busy with the patients, the undersigned left the GMSH without interacting with the EMO.

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VIEWS/SUGGESTIONS

- i. This being first surprise inspection, there is NO need to take any action against any of the official, on the basis of this Inspection Note. However, it need not be interpreted as leniency because the undersigned is well aware about his authority to carry out the assigned responsibilities. There will be frequent surprise inspections and same may be followed with appropriate actions against the officials in case of further misconducts/lapses. Further SMOs/MS/DHS/DP should also take surprise rounds during the night time.
- ii. The EMOs should remain in Emergency instead of retiring to the rooms and leaving behind the Nursing Staff/Attendants there. We need to consider for deputing Senior Doctors/Consultants during night shift in GMCH-32 and GMSH-16. We may ascertain about the night duty roster being followed in PGMIER and other premier medical institution in other parts of the country.
- iii. The undersigned has written a letter to the SSP, Chandigarh for action against the five-six youths who were drinking inside the campus of GMCH-32 and the same need to be pursued for appropriate action. Further there is need to have a check on the entry of such persons and their roaming around in the campus of GMCH-32 and GMSH-16.
- iv. Though staff of ESI Hospital at Ramdarbar is not being paid by the UT Administration but we need to apprise the concerned authorities about the plight of the outsourced staff waiting for their salary for last more than 06 months. It seems that some dispute is also going on in some Court/Labour Department
- v. Ceiling of the ESI Hospital at Ramdarbar may be got checked about stability of the ceiling in view of fallen plaster.

Some of photographs clicked by my official Driver during the inspection have already been sent through whatsapp.


(Yashpal Garg, IAS)
Secretary Health

To,

1. Director Principal, GMCH-32, UT Administration, Chandigarh
2. Director Health Services- GMSH-16, UT Administration, Chandigarh
3. Medical Superintendent, GMCH-32, UT Administration, Chandigarh,
4. Medical Superintendent, GMSH-16, UT Administration, Chandigarh
5. Additional Secretary, Health, UT Administration, Chandigarh