

**OFFICE OF THE SECRETARY HEALTH  
CHANDIGARH ADMINISTRATION**

No. PA/Secy-Health/2021/239

Dated: 16.09.2021

**NOTE**


**(Surprise Inspection of HWC, Behlana, Chandigarh)**

The undersigned, in the morning of today i.e. 16.09.2021 inspected the Health and Wellness Center at Behlana, Chandigarh from 09.20am to 10.05am. The Observations and suggestions are under:

**2. OBSERVATIONS:**

- i. The undersigned reached at 09.20am and the HWC at ground floor was found locked but the storage of vaccines at first floor was unlocked. No one was there except one patient waiting for the HWC to open. However almost at the same Ms. Vandana, ANM also reached there.
- ii. The undersigned, the ANM and the patient kept waiting there for opening of the HWC because its keys were not available.
- iii. At 09.30 am, Shri Ashok Kumar, Sanitary Beldar came and located the keys and opened the HWC. He informed that he was coming through Raipur Khurd after meeting some officer there in connection with medicine.
- iv. At 9.35 am, Shri Rahul Sanitary Beldar reached with the excuse of coming through ADM office after delivering some dak there.
- v. Ms. Vandana ANM dialed the Medical Officer on phone and requested him to reach early. The undersigned also dialed to Dr. Nagpal, MS to enquire about the Medical Officer and to Dr. Gill to enquire about the MPH. The undersigned decided to wait for them.
- vi. Ms. Jaswir Kaur, ANM who was initially stated to be on leave (by Ms. Vandana) came at 09.40am with the excuse of having some patient in the family.
- vii. Dr. Hansraj Rahi, Medical Officer could reach at 09.52 am.
- viii. Shri Ramesh MPH, reached at 10.00 am. He stated to be at HWC- Hallo Majra because of having additional charge.
- ix. Shri Karan, Sanitary Beldar, reached at 10.04 am. He firstly took the plea of traffic jam but when the undersigned stated that he was more than one hour late and there may not such a traffic jam, he came with new plea of having health issues.
- x. Anurag, Pharmacist stated to be on leave.
- xi. The undersigned left the HWC at 10.05 am after interacting with the patients waiting there.

3. Though the undersigned had planned to inspect two more HWCs but because of the time taken at the HWC, Behlana, it was decided to leave it for some other day.

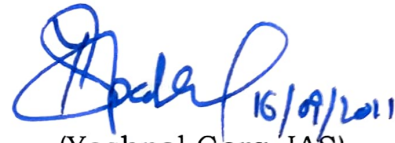
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#### 4. VIEWS/SUGGESTIONS

We need to ensure punctuality of our officers/official so that the patients need not to wait. In the night inspection note dated 13.09.2021, being first inspection, the undersigned had specifically asked NOT to take any action against any of the staff. However, now explanation of the following to be called and put up to the undersigned, with appropriate comments, for action against them:

- i. Dr. Hasraj Rahi, Medical Officer
- ii. Ms. Jaswir Kaur, ANM
- iii. Shri Karan, Sanitary Beldar

5. Some of photographs clicked by my official Driver, during the inspection, have already been sent through whatsapp.

  
(Yashpal Garg, IAS)  
**Secretary Health**

To,

1. Director Health Services- GMSH-16, UT Administration, Chandigarh
2. Medical Superintendent, GMSH-16, UT Administration, Chandigarh
3. Dr. UG Gill, Incharge IDSP, GMSH-16, UT Administration, Chandigarh
4. Additional Secretary, Health, UT Administration, Chandigarh