

**OFFICE OF THE SECRETARY HEALTH
CHANDIGARH ADMINISTRATION**

No. PA/Secy-Health/2021/Camp Office

Dated: 18.09.2021

NOTE

Subject: Co-ordination between GMCH and Directorate of Health Services


The undersigned visited the OPD of GMSH-16 in the morning of 06.09.2021 and observed that there was huge rush for OPD registration and it was very difficult to maintain the Social Distancing. During the day, total about 1800 OPD registrations were done at GMSH-16. The DHS specifically requested the undersigned to insist upon the GMCH-32 to start walk-in OPD registration in addition to the ongoing online registrations there. To reduce the rush in OPD registration at GMSH-16, it was decided to allow OPD registration at the Sampark Centers on payment of nominal amount by the patients.

2. In the afternoon of the same day (06.09.2021), the undersigned visited the GMCH-32 and interacted with the DP, MS, and other senior Doctors/Officers in the meeting hall. The undersigned repeatedly suggested to start walk in OPD registration, in addition to online registration, but it was objected with different kind of pleas especially about exposure of the medical staff. Thereafter, considering huge rush in the OPD of GMSH-16, the number of online slots per hour were increased to 08 slots instead of 06 that too after convincing with great efforts.

3. Today morning (18.09.2021), from some of the News Papers, the undersigned came to know about the decision of GMCH-32 to allow physical registration of OPD from 20.09.2021. When the undersigned enquired from the MS of GMCH-32, he was not aware being out of station. Then the undersigned contacted the Director/Principal, she informed that such being day to day matter, the decision was taken previous day in a meeting of with senior doctors.


4. The undersigned would not like to intervene in the day to day functioning and internal administrative matters of the GMCH-32 which may continue to be done at the respective levels. However, all such decisions which effect the public at large and may impact the health infrastructure in the UT cannot be a day to day matter of the GMCH-32. Likewise, any decision about walk-in registration of OPD cannot be an internal or routine matter of GMCH-32 especially in view of following:

- i. Not allowing walk-in OPD registration at GMCH-32 resulted in huge rush at the OPD of GMSH-16 and it effected the public at large in entire UT.
- ii. Director Health Services was requesting to start the walk in OPD at GMCH-32 to reduce the load on other health facilities and even the Secretary (Health) did not succeed on 06.09.2021. Accordingly, the propriety demands to consult and keep them (Secretary, Health and DHS) informed about such decision.

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5. Though allowing walk-in registration for OPD in GMCH-32 is a good decision yet the DHS, being responsible for all health related issues in UT and co-ordinating on COVID matters, should have been consulted and kept informed. Both the Hospitals (GMCH-32 and GMSH-16) being part of the UT Administration need to follow the same criteria. Here the GMSH-16 is conducting COVID test for all the persons coming in OPD but the GMCH-32 is conducting COVID test for those persons only who are yet to take second dose of vaccination. These instances indicate that there is immediate need of better co-ordination between the GMCH-32 and the Directorate of Health Services. Accordingly the GMCH-32 to consult and keep the DHS informed about all such decisions which effect the public at large and may impact the health infrastructure in the UT.

5. Here it is also mentioned that instead of news in one or two newspapers, it would be appropriate that in such matters, Press Releases are sent to the Director (PR) for informing the general public in better way through all the News Papers and other medium of information dissemination.


(Yashpal Garg, IAS)
Secretary Health

To,

1. Director Principal, GMCH-32, UT Administration Chandigarh
2. Director Health Services- GMSH-16, UT Administration Chandigarh
3. Medical Superintendent, GMCH-32, UT Administration Chandigarh
4. Medical Superintendent, GMSH-16, UT Administration Chandigarh
5. Joint Director(Administration), GMCH-32, UT Administration Chandigarh

Copy to: Director Public Relations, UT Administration Chandigarh