



**CHANDIGARH  
HOUSING BOARD**

A CHANDIGARH ADMINISTRATION UNDERTAKING

8, Jan Marg, Sector 9-D, Chandigarh  
0172-4601612-4601602

NO. PA/CEO/2022/129

Dated: 30.05.2022

**ORDER**  
**(Public Hearings in CHB)**

In recent past, the CHB had taken many initiatives to simplify its processes and to bring more transparency & efficiency in its working. Despite all the initiatives, on 18.05.2022 one of the Sr. Assistant has been arrested for taking bribe. It indicates that we need to further improve our working to save the public from harassment and possible corrupt practices.

2. Accordingly, to streamline the process of Public Hearing in CHB, it has been decided that:

- i. Reception area will function as per the existing processes.
- ii. Public Hearing time in CHB will be from 11.00am to 01.00pm on all the working days. Hence other times, the applicants will NOT be permitted to beyond the Reception Area.
- iii. Public Hearing will be held at the level of Section Officer/Account Officer or at higher levels only.
- iv. Superintendents/Senior Assistants/Clerks/Dealing Assistants/DEOs etc are NOT permitted to interact with the applicants. In case it is observed that any of such official is interacting with the public then it will be treated as misconduct and strict disciplinary action will be taken against him/her.

3. The applicants to be encouraged to submit their applications through online mode to minimize their visits to CHB and interaction with officers/officials.

(Yashpal Garg, IAS)  
Chief Executive Officer, CHB

To,

1. Chief Engineer, CHB
2. Secretary, CHB
3. Chief Account Officer, CHB
4. Senior Law Officer, CHB
5. Administrative Officer, CHB
6. Chief Liaison Officer, CHB
7. All Account Officers/Section Officer, CHB
8. System Analyst, CHB to upload on the website of CHB
9. All other Officers/Officials of the Chandigarh Housing Board

Copy to:

1. PA to Chairman CHB for kind information of worthy Chairman