

No. HB(S)/EA-V/2026/2629972

Dated: 02/03/2026

**CIRCULAR**

It has been observed that senior citizens are facing difficulties while visiting the Chandigarh Housing Board. Therefore, all employees of the Chandigarh Housing Board are hereby directed to maintain proper decorum, patience, courtesy, and transparency while addressing the queries and grievances of the general public, particularly senior citizens, and to ensure smooth, efficient, and citizen-friendly service delivery. Further, a separate queue/counter shall be maintained at the Reception Section of Chandigarh Housing Board, for the convenience and welfare of senior citizens to facilitate prompt redressal of their queries.

Any instance of misconduct, negligence, or discourteous behavior that comes to notice shall be viewed seriously, and appropriate disciplinary action, as per the applicable rules and regulations, shall be initiated against the concerned official.

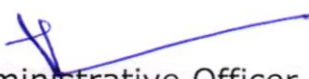
Chief Executive Officer,  
Chandigarh Housing Board,  
Chandigarh.

Endst. No. HB(S)/EA-V/2026/2629972

Date 02/03/2026

A copy is forwarded to the following for information and further necessary action please:

1. The Chief Engineer, CHB.
2. The Superintending Engineer-I/II, CHB.
3. The Enforcement Officer, CHB.
4. The Executive Engineer-I/II/III/IV/V/VI/VII/HQ/PMAY/  
Architect, CHB.
5. The Chief Accounts Officer, CHB.
6. The Accounts Officer-I/II/III/IV/V/Policy/Commercial/CLO,  
CHB.
7. The Senior Law Officer, CHB.
8. The Section Officer-Pre-Allotment, CHB.
9. The Computer In-charge, CHB.
10. Superintendent Admn./ Manager Record Room, CHB.

  
Administrative Officer,  
Chandigarh Housing Board,  
Chandigarh